Survey on Claimants’ Experience with EEOI CPA

Conducted by the Energy Employees Claimant Assistance Project
Number of Respondents

- Have filed a claim: 68
- Have not yet filed a claim: 11
Have you received compensation from Department of Labor (DOL) for your claim?
I received compensation for a
I received compensation for a

- Partial Part E claim
I haven’t received compensation because...

- 29.17%: My claim is still in progress
- 56.25%: My claim was denied
- 14.58%: Other
I haven’t received compensation because (Other)

- My Claim has been denied twice and is now reopened.
- Both of these.
- NIOSH
- Denied after 14 cancer surgeries.
- Erroneous information on facility eligibility requirements unfairly excludes many workers.
- Providing new information that should serve to change policy and include DOE contracted workers of the SSFL has been ignored.
- Denied compensation; cancer accepted; allergies accepted as covered illnesses; denied medical cost.
- Denied reimbursement for lost wages.
My claim was denied because (Other)

- A very arbitrary decision by Department Of Labor. No real grounds for denying any of my claims.
- Work place verification for subcontractor and DOL will not accept the EE-4's and signed affidavits as evidence that my father worked there.
- Multiple reasons; mostly because I was an Administrative worker.
- DMC refused to acknowledge evidence presented by me that proved my claim and he did not follow DOL protocol to add new evidence findings to SEM's when supported by affidavits as requested by the DOL. DMC ignored other evidence as well.
- Compensable illness did not cause death.
- Could not provide medical evidence of beryllium disease. Worker died in 1956. Medicals were available but did not match program requirements.
- Could not provide medical evidence to support BE claim.
- Less than 50% causation from exposure to radiation (according to dose reconstruction) was denied by NIOSH and DOL.
- Medical was insufficient.
- Failed to meet causation percentage.
My Claim was denied because (Continued)

- POC only at 22.25, worked in the Radiation at Rocky Flats 16 years and all "0" on my Dosimeter. This is untrue, and they can't seem to find me the Info To prove my claim for Thyroid Cancer even with a FOIA filed. Worked on overhead conveyor with nothing but plain glass between me and Ingots, Pits, Buttons of Pu and my neck up received all radiation but my Dosimeter was protected by the lead covering on dry boxes. Also told that my Cancer the second time was a continuation of the first Cancer, turned paperwork from Endocrinologist that the Second Cancer was a totally a different kind of Cancer. It went back to D/Reconstruction after my Last Hearing date of 12/4/2008 and still waiting, Glad they are efficient, aren't they. I'll shut up now, have a lot more horror stories.

- My site was put under and SEC that didn't accept my cancer. NIOSH dropped my percentage from 39 to 2 after the SEC.

- I only could provide medical records into the late 1980's so they said my illnesses started then and they did not--that's when the medical records were available.

- The SEMs for my job and site were woefully incorrect and were used as part of the denial of the claim, and, on and on and on.

- My doctor's letters were ignored while the DMC was accepted and it was based on partial medical records also having never seen or talked to me.

- Medical insufficient.
My Claim was denied because (Continued)

- POC was only 17%.
- Job descriptions not accurate at all.
- Co-worker affidavits and SC&A interviews are not acknowledged.
- Inadequate employment records from DOE.
- Despite three primary qualifying cancers, NIOSH dose reconstruction didn't qualify! Horrible process by NIOSH and unfair!
- While the rest of the globe acknowledges the reclassification of Chronic Lymphocytic Leukemia (CLL) to be analogous to Small Lymphocytic Lymphoma (SLL, a specified cancer) and caused by radiation exposure, the EEOICPA and NIOSH continue their denials of claimants with this illness based on old and inaccurate data, deeming CLL to be NOT caused by radiation exposure. The rest of the world acknowledges otherwise: Revised European & American Lymphoma Classification Schemes, World Health Organization, and even the Veterans Administration.
- SSFL DOE Contracted Rocketdyne Workers of Areas I, II and III are excluded from EEOICPA on the basis that DOE only existed in Area IV. This is incorrect and evidence has been submitted otherwise, much of it authored by DOE themselves, detailing their activities and waste disposal throughout Areas I, II and III along with undocumented worker rotation throughout the facility. THE EVIDENCE CONTINUES TO BE IGNORED.
My Claim was denied because (Continued)

- It was from Rocky Flats and I filed it after my first positive Be LPT test. I got so much hassle that I finally gave up.
- Multiple excuses, most recently that my doctor did not provide a proper diagnosis of my multiple heavy metals poisoning, even though I had laboratory evidence.
- Didn’t have enough skin cancer.
- Even with 3 primary cancers they said there was not a 50% probability that the cancer was work related.
- Probability of causation less than 50%. Dose Reconstruction due to lack of badges showed little exposure even though I worked daily in the hot areas of Rocky Flats.
- I received payment under RECA, but was told by Dept. of Justice it was acceptable to take this payment and still pursue DOL claim. Had to take DOJ compensation to help pay for second (colon) cancer, and pay for nurses, hospice, and children flying to my home to help care for my dying husband; their father/grandfather.
- The causation was not greater than 50%.
- My information was deemed insufficient but no mention was made of the DOL data being insufficient.
- Exposure was not likely to cause non-Hodgkin’s lymphoma.
Were you able to provide DOL all the documentation they requested?

- Yes: 74.42%
- No: 25.58%
The documentation DOL requested that I couldn’t provide was

- Medicals to support a diagnosis of BE Disease.
- LPT test clinical course.
- I provided X-rays but they did not show BE disease.
- Unavailable to me! They have the records we don't. Why aren't they the ones that have to prove that we didn't get the illness from our work at the Nuclear Weapons Plants.
- The Charlie Wolf Act would go a long way in correcting a lot of our problems !!!!
- Available from a critically engineers because they can't locate the paper to prove my claim!
- The relative filing for compensation worked at an area other than what DOE had records for, so his dose reconstruction was screwed up from the start.
- Diagnosis of multiple heavy metals poisoning.
- I did not know all of the chemicals that my husband was exposed to while working as a RCT. Co-workers gave me what they knew. He was in a very serious accident in a plenum at Rocky Flats, but they can not produce the 30 page review of the accident yet claim he did not receive any harmful exposure. He was in the plenum for 20 minutes without any protective face protection due to the accident while 6G's of pressure was pumped through the filter.
The documentation DOL requested that I couldn’t provide was (Continued)

- I did not know all of the chemicals that my husband worked with.
- There was confusion in the phone interviews. Even though I called back and explained they said they could not change report.
- Medical data.
Who, if anyone, helped you with your claim? (Please check all that apply.)
Who, if anyone, helped you with your claim? (Please check all that apply.)

- Fernald Representative, Everett Ray Beatty
- Office of Navajo Uranium Workers
- University of Iowa Dr. Laurence Fuortes and his staff
- Energy Employees Claimant Assistance Project
- Couldn't get doctors input.
- I am my father's appointed representative. Together we founded TheAeroSpace.org. I have had much help from local activists at Aerospace Cancer Museum of Education and CleanUpRocketdyne.org.
- Epidemiologist
- Husband's co-workers
- At the very end, I did accept the services of an attorney; Gerlach & Gerlach who represents victims of Cold War.
- Qualified expert witnesses
- Family Friend, Debby Jerison
- Authorized representative
Were you able to provide DOL with proof of your employment at a DOE site?

96.49% Yes

1. Yes  2. No

BASE
Who, if anyone, helped you verify your employment? (Please check all that apply.)
Who, if anyone, helped you verify your employment? (Other)

- Social Security Records
- Old w-2s and letter from subcontracting company.
- No one. They used my Social Security Information.
- Office of Navajo Uranium Workers
- Documentation of medical and work history 16 years thereof.
- University of Iowa and medical records from the IAAP and I have a pension from there.
- Medical records from the IAAP and I have a pension from there. My job title was approved under the SEC in 2005 and then they made me prove it over and over.
- In progress for latest work.--DOL/DOE helped but the work and coworker are inaccurate.
- Incomplete work records. No overtime records were kept. This claimant fails to meet SEC Status in Area IV of the SSFL by fewer than 20 days because his overtime records were not turned in. Former NIOSH representative Christine Branch claims that there is an "assumption" of overtime, based on the common knowledge that during this era, overtime hours were expected. However, no such assumption was given to my father's case and it has been languishing in Dose Reconstruction for over a year.
- We provided proof to the DOL-they were absolutely no help.
Who, if anyone, helped you verify your employment? (Other, part 2)

- I had letters of 50 years ago to and from my husband by my children and myself, as well as Federal Income Tax returns, a page from company brochure indicating employment in 1961, 1962, 1963. Company correspondence also.
- Qualified expert witnesses
- I don't know/remember.
Were you able to provide DOL with an acceptable diagnosis of your illness?

- Yes: 86.21%
- No: 13.79%
Who, if anyone, helped you verify your medical diagnosis? (Please check all that apply.)
Who, if anyone, helped you verify your medical diagnosis? (Other)

- RECA
- Death Certificate
- Doctor records and laboratory records (diagnosis was missing from my files.)
- Health screening program for rocky workers
- Office of Navajo Uranium Workers
- Plant medical records.
- Dr. Laurence Fuortes and his staff at the University of Iowa
- Dr. Laurence Fuortes and the Univ. of Iowa  Also, it was more than one doctor.
- Pathology reports
- With my husband’s Medical Record's that I had saved!
- My personal physician's recommendations were ignored.; I have also submitted BRCA1 and BrCA2 gene mutation results (negative ) for mutation which should put me at a higher probability of causation due to ionizing radiation, but anticipate that this too will be totally ignored by the review board (as last time) for the latest cancers.
- There were no doctors willing to verify medical diagnosis, used LNLL and hospital records.
- Other doctors
Who, if anyone, helped you verify your medical diagnosis? (Continued)

- Qualified expert witnesses
- Qualified personal medical doctors
Were you able to provide DOL with acceptable proof of your exposure to toxic chemicals?
Who, if anyone, helped you verify your exposure to toxic chemicals? (Please check all that apply.)
Who, if anyone, helped you verify your exposure to toxic chemicals? (Other)

- RECA/Dept of Justice
- SEM data base and NIOSH
- Doctor reports
- Office of Navajo Uranium Workers
- Medical records
- I had proof from the Univ. of Iowa and many other sources, but they would look at the bogus SEM and say I didn't work in those areas.
- Univ. of Iowa and the SEC
- RFETS is GONE. It is impossible to do a dose reconstruction on non-existent buildings as well as chemicals! Ridiculous that all RFETS claimants are not on SEC!
- Facility historical documents
- Me, other agencies, universities, laboratories
- Doctor records
- Self
- Doctor
- Co-workers
Who, if anyone, helped you verify your exposure to toxic chemicals?

(Continued)

- DOE Internet Records
- Many qualified experts trained in the art of diagnosis, prognosis therapy.
- My work records at Mound.
Were you able to provide DOL acceptable proof of your exposure to radiation?
What, if anything, helped you verify your exposure to radiation? (Please check all that apply.)

1. Advocate
2. Attorney
3. My bioassay records
4. Co-workers
5. DOE records
6. My dosimeter badge readings
7. NIOSH dose reconstruction
8. Worker Health Protection Program
9. Other
What, if anything, helped you verify your exposure to radiation? (Other)

- All my records were falsified from D.O.L. I can supply proof. Tipped off by employee.
- RECA/Department of Justice
- Testimony, affidavits from supervisors.
- Office of Navajo Uranium Workers
- Dr. Laurence Fuortes at the Univ. of Iowa and the SEC for the IAAP. I was never once monitored in almost 14 years.
- The SEC passed for Iowa in 2005.
- Dr. Laurence Fuortes of the Univ. of Iowa
- No one, yet.
- Facility documents, experimental status of reactors at SSFL allowed them to be uncontained, numerous releases, toxicological studies, radiation surveys, DOE Tiger Team Reports, etc. etc. etc.
- Historic facility documents, radiological surveys, soil samples, numerous studies and facility records.
- My dosimeter badge readings should be available from Rocky Flats thru DOE.
What, if anything, helped you verify your exposure to radiation? (Continued)

- Don't know if DOE provided exposure records or not.
- Epidemiologist
- Many qualified records too numerous to list here.
- My husband's medical record's he brought home when he retired from Rocky Flats.
- Dose reconstruction appears incomplete.
Did your doctor write DOL a letter stating that illness was related to your DOE work?
Did DOL find your doctor's letter sufficient to pay the claim?
Did a DOL District Medical Consultant (DMC) write an opinion on whether your illness was related to your DOE work?
The DMC report stated my illness was more likely than not caused by DOE work exposure.
The DMC report stated my illness was more likely than not caused by DOE work exposure.

- Both (had 2)
- They misread terminology.
Did a DOL Industrial Hygienist write a report on your DOE work exposures?
The Industrial Hygienist's report stated that DOE work exposures were sufficient to cause my illness.
I requested a copy of my file from
I requested a copy of my file from (Continued)

- My Official D.O.L. rejection letter was lost in the mail. [???] Received copy of my Authorized Representative’s letter.
- None
- Records when I left the plant site.
- Never got a copy of his file
- I have kept all my biopsy reports and correspondence to DOL. They have provided me with the reconstruction data. They ignored my studies identifying my problems and what toxic chemicals caused it.
- LN LL
- A copy of my file will be requested.
- No one.
- None
- I retain all of my original personnel records including dosimetry according to a settlement agreement with the contractor and the USDOE--difficult to explain here.
- I don't think I got a copy of my husband's file from anyone !!!!
EEOI CPA employees gave me all the help I needed
EEOI CPA employees promptly returned phone calls.
EEOI CPA employees were respectful to me on the phone.
EEOI CPA employees answered all my questions to my satisfaction.
EEOI CPA employees promptly corrected any mistakes I pointed out in my claim file.
EEOI CPA employees granted extension(s) when requested so I could find additional information.
I understood everything EEOICPA employees said to me
I understood the letters I received from EEOI CPA employees.
What suggestions do you have to improve the claim process?

- MANY!
- Replace D.O.L. "Examiners" with HONEST people.
- Have DOL adopt a presumptive disease list for Part E claims.
- All cancers must be covered under E.
- DOE/DOL should help claimants gather information. Most of the employees are older or have passed away and gathering information is impossible. DOE holds all the records but provides no assistance.
- NIOSH employees refuse to listen or to take in to consideration any evidence we provided. Improvements to be made to this program are too many to name.
- Improving the clarity of dose reconstruction reports, and all forms of correspondence from DOL and NIOSH.
- Eliminate all the middle men. It would appear there are more dollars spent on denying the claim than in trying to help the claimant.
- Speed up the whole process.
- If a claimant has a disease or diseases that have been proved to have been possibly caused by exposure during employment, EEOICP physicians and other of their professionals should be making the decision for approval by reviewing the claimants submitted medical reports.
What suggestions do you have to improve the claim process? (Continued)

- Personal physicians should not be required to determine where their patients' diseases came from.
- More help for claimants in finding needed proof for their claim.
- Better training for DOL employees.
- Not allowing SEM to be used for claim denial.
- Clearer, more understandable written communication from DOL/NIOSH.
- Updating of SEM. I sent DOL documentation of chemicals on site 4 years ago that has still not been updated into SEM.
- Part B Ombudsman is great but her office needs more resources and staff.
- Speed up the process. DOL takes WAY TO LONG to make decisions as it relates to a favorable decision. ESPECIALLY after the recommended decision and waiting for the final decision and REALLY too much time is taken on sending out the EN-20 information!
- Some form of training for advocates so everyone works from the same page!
- Unfortunately I do not have any suggestions. It has been an absolute exhausting six years of writing letters, providing information, and denial, after denial, after denial.
What suggestions do you have to improve the claim process? (Continued)

- I do not believe that the way the claim program is being practiced was the original intent of the authors and approvers of the Act. Unfortunately they are not around to stop the abuse that DOE, DOL, and NIOSH are getting away with.
- Write the letters so I can understand them.
- Get rid of all current DMC's and Case Managers.
- Add evidence as provided by testimonies of workers across the Nation that overwhelmingly support facts of multiple toxic elements in addition to Radioactive materials.
- I was approved for wage loss until the age of 65 but they send me thru the whole process each year I file, 59 when I was approved now I'm 60.
- Make all sites SECs.
- Make Federal Employees eligible for Part E benefits.
- Adequately train claims examiners.
- Change to claimant friendly process.
- Recognize that spouses have little or no knowledge what employee was exposed to nor how to go about getting that information.
- Pay the death benefit or health care to victims with qualifying cancers or illnesses; this travesty has gone on long enough.
What suggestions do you have to improve the claim process? (Continued)

- The Charlie Wolf Act
- S E C
- Someone needs to take a look at NIOSH. My cancer was documented in their own study at Pantex in 2005 by ORAU and they refuse to accept their own study because it didn't turn out the way they wanted.
- Use the correct terminology.
- Make the claim process results oriented rather than process oriented.
- Make the process claimant friendly so that a reasonable person can understand the NIOSH process without specialized training and knowledge.
- Separate the money paid for administration from that budgeted for paying claims so that administration costs do not compete for the same funds established for claimant compensation.
- The whole process needs to indemnify the applicant, not the contractor.
- They want you to find and prove beyond a reasonable doubt that he was around any radiation!!!!
- Eliminate the Dose Reconstruction farce.
- It is impossible to improve it. This is a waste of taxpayer money.
What suggestions do you have to improve the claim process? (Continued)

- Make intentions clearer in letters sent to claimants. One should be able to decipher the intent within the first two sentences, not halfway down the fifth page. Claimants don't generally know that a letter stating the probability of causation is less than 50% actually is saying the claim is denied.
- Define "coworker" exactly.
- Include all sites which an employee may have worked/visited--not just the one site where most work occurred.
- Detail ALL aspects of calculation of 'probability of causation'. The listing of the doses reconstructed in the appendix means nothing!! The other factors (such as risk for each type of cancer, age factors, personal factors etc) are not included and going to the website to the IREP calculation is impossible because the claimant can't recalculate the dose reconstructed without these other details. UNFAIR!
- Do away with the dose reconstruction process and simply pay off the claimants and save money for the horrible waste on administration.
- The people who are working in NIOSH Dose Reconstruction apparently have never been to a nuclear weapons development site because they disregard the unusual scenarios as being impossible--things happen which are out of the ordinary which are NOT considered because they are stated by the claimant. (Claimant favorable? Absolutely NOT!)
What suggestions do you have to improve the claim process? (Continued)

- The NIOSH reconstruction does not take into consideration the reality of working at the Savannah River site and the lack of data as to the amount of radiation I was exposed to and the locations of my cancers.
- Hire employees that have knowledge about illness caused by radiation and other caustic materials.
- Stop ignoring evidence that is provided by the people who were there.
- Stop ignoring evidence in the form of historic facility documents.
- Stop ignoring evidence that the DOE itself has authored, which often calls for an expansion of work area and eligibility.
- Stop waiting around for workers to die by deflecting their submitted evidence, denying history, and protecting your predecessors.
- Admit what occurred and honor the heroes who gave their lives and their health for this country so that EEOICPA can live up to the purpose for which it was created.
- Terminate employees like Rachel Leighton who do a poor job of implementing EEOICPA ethically, and who would rather repeat broken policy and parrot incorrect information in order to continue denying the workers who protected this country, her included.
What suggestions do you have to improve the claim process? (Continued)

- Administering claims is too bureaucratic.
- Each site needs individual investigators.
- Individual claims do not need to fall into a supposed group for exposure results.
- Exposures under each site should have received automatic compensation without the administering process and the EEOICPA could have saved money and it would have been distributed as it was supposed to have been in a timely manner.
- Provide educated and trained employees to help claimants with the process.
- Provide laboratory testing to claimants so they will have the evidence they need to back up their claims.
- Employ enough people so that claimants don't have to wait 4-5 years to have their claims started like mine.
- There should be a one-to-one representative to client relationship where the EEOICPA representative will work closely with each client. I talked to several different people at different times and got different information from each one.
- Employees of the EEOICPA need to be consistent with the information they pass on to the clients. I currently work with other DOE employees with claims in the system who have received different information than I got and have received compensation for their illness.
What suggestions do you have to improve the claim process? (Continued)

- After getting the run-around and not getting call-backs, I finally gave up.
- I do have medical compensation from the DOL, but have not received any other compensation although I have neurological damage and have had a positive Be LPT test.
- Pay claims and do away with EEOICPA offices.
- I have struggled for almost 2 years with no help.
- I know the Examiners have no of knowledge of nuclear physics and what I was exposed to.
- Better qualified examiners with Nuclear physics background.
- Terminate NIOSH contract.
- Let us have better access to our files.
- Shorten the time for Dose Reconstructions.
- Cut down on paper work and administration costs and pay claimants.
- Our claim has been in 9 years and only partial payment and continued errors.
- Program is very bad.
- Needs an Oversight Committee.
- More payments and less administration costs for their errors.
- Timeliness - Part B has been pending since 2002.
What suggestions do you have to improve the claim process? (Continued)

- Dose Reconstruction is a joke. If you were working in a hot area than dose reconstruction must come from exposure from those areas only. Not the total plant population.
- Burden of proof is backward.
- Need claims examiners who understand terminology used by physicians.
- Have one examiner see your claim through and through. I had four claims representatives handle my claim. Each one had to start all over again just as the previous one was finally getting acquainted with the claim.
- I have absolutely no regrets working with claims reps. It was the Final Adjudication Board that was, I would almost say, nasty. It was a claims rep who told me to include my husband's prostate cancer into the claim, that it had merit for consideration into the claim as the first cancer, and his colon cancer, which took his life, a second cancer.
- Do a claim and finish one at a time !!!! At least they might get one done and done correctly and not lose papers. You can't tell me as many papers as I've sent and as big as my husband's file is that they read all the file every time it's added to or reviewed !!!!!
- The process is beyond the possibility for improvement.
- Use language that a lay person can understand.
- Not being an employee made it difficult to answer most questions.
What suggestions do you have to improve the claim process? (Continued)

- There has to be reformation.
- The stipulations must be listed according to the denied claimants. I would be willing to explain why the EEOICPA is now defunct since August 14, 2007 and December 15, 2009. Precedents are now established by the Ninth Circuit Court of Appeals and the U.S. Supreme Court. The sooner that the U.S. Congresspersons (legislators) understand what has happened and exactly who the defendants are, then all of us will be privy to reformation or payment of all entitlements that we deserve including my deceased daughter who died July 15, 2009 her mother--me!
- If you could talk to any of my supervisors that I worked for.
- Eliminate some of the steps you take in processing claims.
What part of the claim process was the hardest for you?

- Part E chemicals that were used in the work environment.
- I spent three [3] years trying to collect money promised to me, which cost me more than $20,000. The D.O.L. had no intention of paying me from the outset, but they strung me on.!!! I have a very strong case. An attorney close to the Class Action Settlement, [ I was awarded a small amt. shows Fernald guilt ] called the handling of my case, "Simply Fraud."
- Having DOL ignore evidence.
- Finding medical records.
- FOIA requests and qualification of an SEC petition.
- Waiting.
- Trying to explain and/or give information from the EEOICP to my physicians on what "as likely as not" in a letter to the EEOICP means. Physicians do not appreciate a lot of legal jargon. Many of them are trying to TREAT their patients, not come up with exactly where their diseases came from 40, 50 or 60 years previously.
- Having to remember the horribleness of my father's death.
- Working with DOL is like shooting at a moving target. They keep changing what they want from a claimant.
- Reading the letters.
What part of the claim process was the hardest for you? (Continued)

- Work place verification and trying to obtain medical and work records that are OVER 40 years old especially from DOE!
- All of the process has been hard for me.
- This whole process has been a head-banging headache for me.
- I told NIOSH that I was monitored for a short while I worked at Lawrence Berkeley Laboratory, and they said I was not. When I provided proof that I was it was as if I did not. What more can I say?
- Having DMC's treat my case and me with disrespect, totally disregarding facts and affidavits as provided after DOL asked for them.
- DOL telling me information would be treated as acceptable evidence and information added to SEMs in order to help other cases. That was never done, in fact the opposite was done to hide the truth concerning presence of multiple toxic elements other than radionuclides.
- Having to file a claim each year for my wage loss having to wait six month or more
- Getting the medicals from the 1940s and 50s.
- Continual, unbelievable repetitive paper shuffling and incompetence at DOL.
- All of it.
- Trying to reply to their denial.
What part of the claim process was the hardest for you? (Continued)

- The lies and abuse by the CEs. We tired to the best of our ability to do what they asked and they were nasty to us and lied more than they told the truth.
- Medical evidence and toxic substances; radiation exposure.
- The NIOSH rationale, process and procedures for dose reconstruction.
- The years of fighting with every entity involved.
- Proving he was at Rocky Flats when he first started there and what all he was into while he worked there!!! He had passed away already when I started this claim!!!
- The endless undecipherable paperwork from the DOL.
- Gathering information about husband's exposures on the job. I could not have done it without the help of the Workers Health Protection Program local people.
- Telephone interviews - Unless you're speaking with someone with more advance knowledge, it's pretty useless.
- The fact that co-worker affidavits and additional data correcting job descriptions are not ever acknowledged into dose reconstruction makes the whole process unjust.
- When I was told to furnish "studies" that confirmed that my exposure caused my illness and the claims examiner said, "These studies were not done on humans", even though they were sanctioned by the Department of Labor.
What part of the claim process was the hardest for you? (Continued)

- TOO sick to do all this work in providing details, answering questions, trying to understand what is in the NIOSH letters, the DOL letters, having to act as your own attorney---when you are undergoing chemotherapy and fighting for your life. One day of chemo does not equate to $150K!!!!!!!!!! This is peanuts!
- This is not a claimant favorable process. Don't worry--most claimants will die of a heart attack if this process continues the way it is now! Horrible!
- Getting assistance from physicians to support our claim.
- Getting anyone with half a brain to acknowledge fact and push with ethical conviction to change incorrect policy.
- The time it takes and repeatedly being denied.
- Waiting.
- Understanding the letters from DOL.
- Not having enough time for appeals given that I am sick.
- Putting up with the "red tape" and the constant inconsistencies in the information I was receiving.
- Not getting very much help from the EEOICPA personnel here, as to where to go to get what paperwork, etc., what records were needed and where I could find them.
What part of the claim process was the hardest for you? (Continued)

- DOL refused to accept evidence after requesting it.
- Not knowing what the requirements were up front.
- No help.
- No response from DOL on recent documents submitted.
- Getting radiation and other exposure records.
- Trying to get the Claims Examiners to correct errors.
- Not having a trained claims examiners.
- Not being able to get all our records.
- Inadequate SEMs data base messed up claim.
- THE BIG RUN AROUND with answers to questions.
- Useless letters sent with continued errors.
- It is not disability friendly. My husband had a brain tumor and could not read or write or speak well. Without my support (spouse) he would not have been able to start the process.
- The people interviewing me were clueless about Rocky Flats. I worked in the hot areas for 6 years, was diagnosed with terminal cancer at the age of 28 and have been fighting to survive since. I do not need an arrogant ass from NIOSH to tell me my daily significant exposure had no effect because dose reconstruction said so.
What part of the claim process was the hardest for you? (Continued)

- Dealing with claims examiners.
- Gathering up so much valid justification, and then to be told it had to go to NIOSH for reconstruction, when all the records DOL received was justification enough; then the waiting, month after month for NIOSH to reconstruct; only to be told NIOSH did not receive all the information DOL had.
- Trying to convince the CE, the FAB hearing officer, and the NIOSH claims examiner that they had erred and made legal mistakes and violated their own internal regulations. Then, convincing Shelby Hallmark his admissions that were recorded should have caused him to resign when detected. The old and new USDOL Secretaries have little to no interest in the truth about what has happened. Obama should investigate; but he hasn't. Congresspersons have had meetings with him regarding the issues. He is an attorney who specializes in civil-due process rights. So, the buck stops right there. I am preparing an elaborate brief that discloses the many truths that are backed up by supporting exhibits. I promised my daughter I would represent her in her absence. Title 42 U.S.C. @ 7385s-6 Judicial is not effective in my local U.S. District Court because the jurists are biased and prejudiced who support Hanford at all times. Our Congresspersons know that and have done nothing. Washington State RCW 51.04-130 will explain. Since 1951 the USDOL, USDOE and the USDOD have control over the demise of the workers claims in the interests of National Security, they said.
What part of the claim process was the hardest for you? (Continued)

- Everything they want YOU to find !!!!
- I never believed that the dose reconstruction was more than a charade, as the missing numbers were substituted with averages. Yet, we know that accidental exposures can be statistically off the chart--and the dose process cannot possibly account for such large episodic exposures. The record keeping seemed more spotty at times, but it is the claimant who assumes the risk when the dose is inaccurate.
- Re-living the death of my father and the lack of compassion shown by the employees of this program.
- To tell you of the times that I would be restricted from the hot area and the times I had to wear rubber gloves home and not take them off till we could get my hands cooled down at work next day. All this I know was on record but we all know that the records were lost or destroyed. I know the records would tell you a lot.
What else would you like to tell us about your experience?

- Bad and incorrect statements made by dose reconstruction people that go uncorrected or are not easily challenged as there is no formal structure.
- Only two of us from the Drafting Department, Fernald were ever sent into uranium production areas while production was going on—in our street clothes. One was in his early 50s and records of him are missing and I have spent a lifetime of misery because of Fernald employment. I allowed by deferment to lapse and was drafted into the U.S. Army. Immediately put into the hospital at Ft. Knox within weeks of entering army with a terrible rash which returns annually. Have skin cancer, Parkinson diseases, proof of both. Our bicycles were cleaned with TCE, a known cause of Parkinson's. The other man died from the ravishes of Fernald in 1987. I am in a wheelchair, have a bad rash and shake. An honest employee told me of some of my records kept from me. There I found forged papers and a 1954 computer printout (DOL swears these are valid!) There were no computers at Fernald or in the state of Ohio in 1954. That’s what I’m up against. Finally in the whole AEC complex only the other man and I were sent into uranium production areas on poisoned bikes in our street clothes—no protection whatsoever. I know DOL despises me. I’ve been outspoken in my dealings with them, but I am not a liar. I would like any DOL examiner/manager to make that statement. I have offered to take a polygraph test and DOL was all for that until I told them they were going to take a lie detector test also.
What else would you like to tell us about your experience? (Continued)

- This was a very frustrating experience. It was emotionally draining. I know my father died because of his work as a cold war worker.
- The NIOSH ombudsman's office needs increased resources and staff.
- More time is spent denying claims than approving them and from my experience, most of the claimants will be deceased before claims are approved. My claim, and I want to emphasize, I definitely feel my cancers were caused by my incident in the radiation glove box, should be approved. I also believe the SEC for Mound should be passed by Congress—however, who knows when that might be with our political process.
- Some of the letters sent out by DOL are VERY subjective in nature.
- I think that Due Process is not always followed.
- Sometimes it seems that DOL Bulletins tend to override the Congressional intent of the law.
- More consistency would be helpful.
- Some legislative changes especially under subtitle "E" would help.
- The SEM database is INCOMPLETE and I have seen many letters of denial on claims where the SEM was the only investigative measure mentioned!
- I would like to meet the DMC, so the DMC can talk to me person to person. That way DMC will know who I am as a person.
What else would you like to tell us about your experience? (Continued)

- My father was accepted for the conditions of Pulmonary Fibrosis and Congestive Heart Failure due to his claim with RECA. When the EEOICP first started working claims he was rated at 50%. He went for a re-evaluation after 3 yrs to Western Lung, Grand Junction, CO. The Dr. there gave him a 59%. He was compensated for the extra 9%. After 3 months, the Dr. contacted EEOICP and said he'd made a mistake - it should have been 49%. My father had a new claim in for dementia, diabetes II, and scleroderma/morphia. This Dr. error caused his file to be held up for nearly 9 months. Finally EEOICP decided the 59% would stand. His new claims have proceeded. It has been a year. He is 87. I call his claim rep monthly for updates. A letter was sent to RECA/Dept. of Justice a month ago requesting the exposure/contents of uranium mines he worked in. (Why doesn't the EEOICP have this list of mines and their metal and chemical contents?) Actually Dad was a mine inspector amongst other jobs and was in hundreds of mines he said. Anyway - now it's waiting for that reply to be sent BACK to the EEOICP and then to their medical examiners again. (I think) What a mess it has been.

We thought if Dad was seen by an EEOICP approved Dr. things might go faster. Don't think we'll do that again - a three day trip with an 86 yr. old man with dementia to Western Lung in CO from Kanab, UT was quite an experience. A questionnaire to his own Pulmonary Doctor would have made much, much more sense.
The way DOL is handling the claims is a waste of taxpayers’ money. There are to many layers of DOL Departments as well as other institutions getting paid to “assist” and “support” EEOIPA claimants.

Too many sick workers have already died and now their families are left to fight the battle on their behalf. For the sick workers like me, we continue the battle/fight with no foreseeable answers. I do not know who or where to turn to. BUT I AM NOT GIVING UP.

In 2000, after being sick for three years, finding out I was poisoned, I tried to help my coworkers find out that we were being exposed to countless forms of toxins to include various heavy metals as well as radionuclide materials. I was black-balled by Industrial Hygiene Dept. of my plant and listed as a threat to the plant. Since filing my claim, I have had no help what-so-ever, therefore forced to contract with an attorney.

The entire EEOI CPA system is flawed and corruption runs rampant from top to bottom. I know workers who were "pets" of DOE and the DOL who were called weekly to receive pep-talks, special service and lots of help to get their cases approved, while any person who criticized the system was abandoned. The childish behavior of the DOL and DOE are unacceptable.

Claim examiners will let your file sit on their desk until you call and protest. Mine sat on the desk for 3 months until I complained. They were waiting for information they already had.
What else would you like to tell us about your experience? (Continued)

- The claims process is definitely NOT what congress intended. The DOL and other government legalist have noodled it into an almost impossible task. Had it not been for the Worker Health Protection Program people encouraging me I would have given up less than half way through the horrible experience!
- My husband was tragically taken from me at 56 years old from some weird stomach cancer. Life has been difficult for me since. This claim process has drug on and on for 6 years and I have twice been denied and humiliated by both NIOSH and DOL. When I received results back from dose reconstruction (twice) I might as well have been reading Chinese because I had no knowledge of what was being discussed in the technical sense, but the denial was quite clear.
- Everywhere there is SEC the thyroid cancer I had removed on both sides 9 years apart are covered automatically. Isn't that a bummer!
- Hellacious experience from July 2001 when they stamped my EE-1 to present—over 9 long years.
- The DOL needs to be fired as does NIOSH and ORAU. The money has been wasted in the administration of the EEOICPA rather than paying the claimants. Shame on all of you.
- The DOL takes too long.
- DOL asks for information that they have.
What else would you like to tell us about your experience? (Continued)

- DOL confuses the requirement for medical evidence with a physician's rational report. FECA requires a physician report. EEOICP only requires for consequential injuries.
- This experience has been frustrating and has led me to believe that it isn't worth the effort. In my opinion there's an imbalance between what it costs to administer the program and what is provided in compensation to claimants.
- I am still an advocate and work very hard for EEOICPA and RECA reform, my chronology was used to help pass EEOICPA in 2000.
- I do not believe it is what congress meant for it to be when they passed the law.
- I would like to see regional ombudsman offices for both part B and E.
- Very disheartening. I have had 14 cancer surgeries. My thyroid does not work. DOL, NIOSH, and the DOE seem not to care. This has been going on for over 2 years.
- I don't believe that cancer is the only disease caused by radiation and other substances. I really believe that exposure can cause malfunctioning pancreas, thyroid, cardiac condition, etc. There is a lot of literature that supports this but no one will discuss these illnesses.
- NIOSH findings do not take into consideration enough information to draw a proper conclusion.
- I learned not to trust our government.
They are slower than most government employees!
The first one or two I sent in they lost so I had to start all over twice.
There's no way they can truthfully come up with a true REM reading when my husband never wore a badge when he was surveying at first. Finding stuff that was buried because of radiation contamination. When he did metallurgy I don't know if he had a badge because I wasn't there and my husband's not here to tell me but they seem to know. Then there were things my husband couldn't talk about so I have been using what little I do have!

It's been years since I started this and they moved two or three times when they first started this. And no one knew where the record's were at times. Had to send some back because they lost them or overlooked things.

Every time I refuse their findings they send it to a different person. One time the REMs are almost to fifty and the next one say's the complete opposite! I have more paperwork than anyone could possibly figure out. And I don't understand REMs and I don't think they have a clue either!!!! Every time I refused their findings and sent it back you can't tell me they read his whole file or stared over again for that matter!!!!! I only know from people I knew out there where all he worked and what he did get around.
What else would you like to tell us about your experience? (Continued)

- One of my objections to my first denial was that not all the buildings in which I worked were listed—only where my computer was housed, not where I actually worked (drum packaging, storage, transport etc.) (e.g. ionizing radiation exposure). I told NIOSH this.

- They ignored all my input including my personal physicians letter stating his opinion that my cancer had a high probability of being caused by ionizing radiation! (your board ignored and went with NIOSH's dose reconstruction. Then TWO years later--after my denial, trial etc. NIOSH had to re-open my case at their request because they had not included all the buildings from the site. Yet they still didn't include those buildings in my dose reconstruction because the information was that I housed in other buildings. My true coworkers (drum handlers, transporters etc.) were not considered (only managers who never, ever stepped into a rad building! They just sent us in.) So my dose reconstruction went DOWN. Every time NIOSH changes their process the dose reconstructions go down? Claimant favorable they claim--NOT SO!!!

- Outrageous that tax payer dollars are being spent like this. Just make all nuclear sites in the US an SEC and pay all claimants and do away with the program and save us all money!

- It is ridiculous to expect a spouse to know what the worker did and was exposed to. In a lot of cases it was classified. I worked in the industry and had an advantage over someone who did not.
What else would you like to tell us about your experience? (Continued)

- It's tragic that advocacy organizations have to exist and work so incredibly hard (for no payment) in order to prove the validity of the heroic efforts of the dead and dying. There are teams of people out there with impressive degrees who are tasked to various aspects of ensuring that the Act is carried out well and yet they do nothing but deflect, deny, and delay while booking week-long vacations at 5-star resorts for their work group advisory board meetings. Most of the time, they spend months debating what any moron with a functional understanding of Google could find out about a facility in less than half-an-hour. I think it's a tremendous tragedy that our nation's heroes are so poorly acknowledged for their contributions, and while there are certainly those among the agencies involved who care about the proper and ethical implementation of EEOICPA, their hands are all too often tied by failing and FLAILING government policy and eligibility requirements that were written on assumption and DOE's "promises," when DOE has proven for decades that the agency can not be taken at its word. It's time to stop the posturing and denials and compensate the heroes, and do away with the people within these agencies who DO NOT WORK FOR THE WORKERS. When evidence is submitted that implicates DOE as existing in a work area where they've claimed not to have dumped, buried, or released their radiation - and workers in those areas are suffering - the evidence should not be ignored. Sorry to write a novel here.
What else would you like to tell us about your experience? (Continued)

- What is functional about the EEOICPA would garner a much shorter answer!!!
- Thank you for conducting the survey. I hope those who can illicit change on behalf of the deserving take it to heart and respond with ethical, timely action that they've been tasked with providing the nation's heroes.
- Provide more help on the front end for claimants to gathering medical records, employment records, any type of documents to support their claim.
- Get DOL to have the absolute latest and greatest scientific data in their SEM. When I was I denied and requested my file and received a few pages from the SEM, they were ALL inaccurate!!!!! And, this is what the Claims Examiners are using to decide claims!!!! Pitiful!!! I found MANY illnesses attributed to mercury poisoning which my doctors said I had as evidenced in my labs. The building I worked in had a high risk of exposure to mercury and yet DOL denied me mercury poisoning. Many of the accepted symptoms and illnesses attributed to mercury in the literature are not in the DOL SEM. I could go on and on!
- It was total frustration. The Federal Government should be thankful to the "Cold War Warriors" for the many sacrifices we made for this country we love. I spent 18 years at Rocky Flats and now 15 years (with more to come) at Los Alamos. I hope something can be worked out, as far as compensation, for us who are now suffering from health issues that we have to live with. or die with, because of our patriotism.
I was a whistle-blower before I knew what a whistle-blower was. I have been blatantly discriminated against due to the stand for truth I have taken and discriminated against because I contracted with an attorney to pursue my case when I saw the discrimination.

I was poisoned with multiple heavy metals which ruined my health & life, yet DOL plays games and refuses proper evidence of my poisoning.

I have a deep hurt inside about this process. I have on going Pancreatic Cancer (causing brittle diabetes) and I'm struggling. NIOSH estimated my exposure at 16.6% and my father in law who died of cancer and worked different area at 16.6% which is 1000 to 1 odds. NIOSH IS NOT RELIABLE, scientific, and should be investigated based on 16.6% and contract terminated.

It has been emotionally and financially draining. To consider a fireman a "low exposure position" is ridiculous, when 20 plus firemen in the same dept. have cancers. 6 were paid, rest denied. 9 years is long enough. My husband died waiting. Suppose I will also.

Slow--slow--slow!! Justice delayed is justice denied. My father, the claimant, never benefited from this process--it just increased his stress level during the end of his life. My mother received a settlement--again it came too late to be of much benefit to her. This program was poorly designed from the start--unless its main objective was to never pay out.
What else would you like to tell us about your experience? (Continued)

- My final denial of request for reconsideration stated, “The claimant bears the burden of proving the existence of evidence to prove dose reconsideration incorrect.” DOL FINAL STATEMENT, “In this case you did not submit sufficient evidence to establish that lung cancer was a significant factor in aggravating, contributing to, or causing the employee’s death. You did not submit any evidence to establish that the dose reconstruction was based on any errors in fact.” GUESS WHAT? I AM ALIVE NOT DEAD AS STATED. MY CANCER WAS CANCER OF THE TESTIS SPREADING TO MY LYMPH NODES, NOT LUNG CANCER. This shows the lack of attention the DOL is giving this program.

- At my age, having to go through the hell I went through, knowing of the exposure my husband went through, and being rejected, time after time because I had to pay bills incurred from a previous cancer, as well as pay for the bills for the current cancer. Bills for nurses aids during six weeks of hospice, bills for my children and grandchildren to come help with my husband, and then all to come for the funeral. Most of the grand children were in college at the time.

- Seems like it’s a lot of going nowhere !!!

- I don't know about anyone else but it seems to me that the more you find the faster their finding's go down !!!!
What else would you like to tell us about your experience? (Continued)

- This system of justice that was established after the original lawsuit is defunct. The EEOICPA is defunct as of December 15, 2009. A united lawsuit would likely cause success for all of the eligible workers among 600,000 estimated. The asbestos workers lawsuits were very successful. That's why the members of Congress didn't want to dwell on the asbestos exposures and related illness. And why the SEM doesn't elaborate on the deadly disease asbestosis. See Fairness in Asbestos Resolution Act of 2004 to 2006, S.852.

- You learn new things all the time. This is the biggest. Ever. I know my mom liked her job. She struggled to raise 4 kids on her own. Without Monsanto we would have been a really low income family. We knew nothing of welfare. We had not experienced food stamps or assistance. I am proud of my mom for that; mainly her strength and the courage to fight so long, for many situations, especially her death. The day before she passed she looked up and said, "I'm not gonna die". I miss her terribly. I wish they hadn't put these people in harm's way!

- At the time the program did not consider colon cancer. Now I understand it may be considered. Also, my hearing problem was not considered. Even though I know my hearing problem started from the explosion at Mound.

- There were times I would work in a bubble suit when I had to clean or cool down a piece of equipment. Sometimes the air would cut off and you had to get out of the area as soon as possible. You see all my years at Mound were doing this type of work but I always felt safe with the protection I had.